Redwood Manager[™] for Palm[™] User Manual

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Getting started with Redwood Manager™

After registering with Redwood and initiating an agreement, you will receive an ID, a password and a URL via email. You will also receive a Palm Query Application (PQA file) in the email.

Setting up your Palm™

Before proceeding, your organizer must be set up and you must be registered as a user of the Palm.Net wireless communication service. The following items are essential.

- Charge the transmitter.
- □ Connect the cradle and install the Palm Desktop software.
- □ Activate Palm.net service by calling (888) 756-PALM or press Activate icon.

Instructions for the above are described in the Palm[™] product documentation.

Logging in

1. Raise the antenna on your organizer and tap the Applications icon.





Applications Icon

Redwood Icon

2. Tap the **Redwood** icon to access the login screen. Enter your User ID using Graffiti® writing (the Palm's handwriting recognition character set) or the onscreen keyboard.

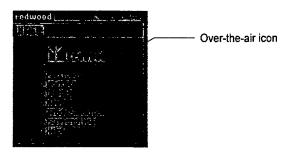
Note: If you need assistance with your password, contact Redwood Client Services at 1-888-2-Redwood.



3. Tap the Password space (currently "Unassigned"). A password box appears.



- 4. Enter your password and tap **OK**. The password space is now "Assigned" for this session.
- 5. Tap **Login**. After a few seconds, the Redwood Home page appears with a list of over-the-air options. Each of the options appears as a link (underlined text) that when tapped activates a new view. Wireless transmission options are designated by an over-the-air icon and require a raised antenna for operation.



Navigating

The top portion of the window has a Status Area, a Pulsating Circle and a Back Arrow.



The Status Area reflects the system's response to actions you initiate. When you log on, for example, you'll see the following sequence of messages: "Connecting ...", "Waiting ...", "Sending ...", "Receiving..." and finally "Redwood."

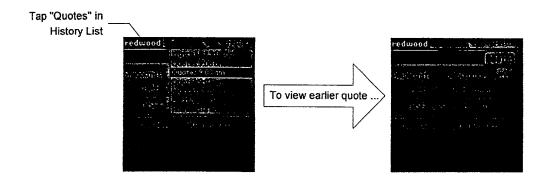
When a wireless transaction is in process, a **Pulsating Circle** will appear. To stop a wireless transaction, tap the circle. If you tap it before the transmission is complete, the screen does not change.

Tap the Back Arrow to bring up previously-viewed screens.

Warning: The back arrow does not function like a browser back button. If you back up to the login screen, your session will be terminated and you will have to log on again.

History

Tap the History arrow to display a pick list of the most recent screens in reverse chronological order. Tap an item to view information gathered earlier. Today's history shows the time of day; previous days are indicated by dates.



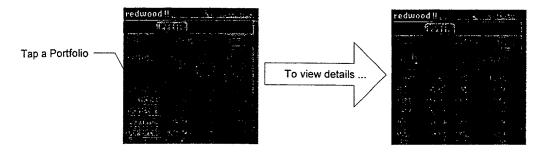
Tabs

Tap a tab to bring up Home, Portfolios, Markets or Quotes.



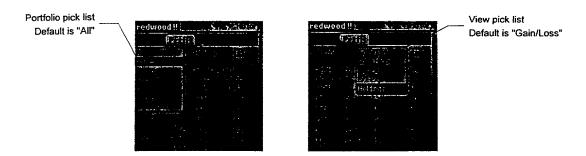
Links

When you tap a hyperlink (displayed as underlined text), you are presented with a new view of the data.

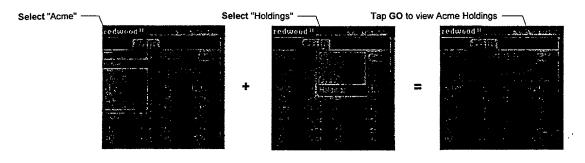


Pick Lists

Pick lists (indicated by a down arrow) enable you to view a list of options when you tap on the arrow. Just tap on an option to select it. There are two types of lists that appear on Portfolios page, Portfolios and Views.



By selecting a combination of a Portfolio and a View, you can generate a variety of reports. For example ...



Note: After making a selection from a pick list, you must always tap Go to execute the choice.

Using Portfolios

The Portfolios link gives you the capability of generating 5 different reports for each of your portfolios separately or all together in one report.

Report	Description
Gain/Loss	Shows percent change in market value from prior day.
Cash Hldng	Shows distribution of market value across asset classes.
Ind. Exp	Shows distribution of market value across industries.
P/E Exp	Shows distribution based on P/E in 8 increments.
Holdings	Shows detailed list of positions.

1. Tap Portfolio on the Redwood Home menu or tap the Portfolio tab. The Gain/Loss report, the default view of your portfolios, appears.

Note: You must associate an index with the Portfolio in order to have data appear in the EOD Benchmark Percent Change column. Refer to "Editing Portfolios" in the Redwood Manager for Desktop User Guide.



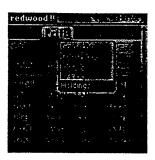
Label	Description
EOD Change	Nominal change in market value of portfolio from prior date close to current price.
EOD Percent Change	Percent change in market value.
EOD Benchmark Percent Change	Percent change in the index associated with portfolio.

2. To view a specific portfolio's Gain/Loss report, tap the underlined name (e.g., DuPeirce). This brings up the portfolio's holdings.



Label	Description
Change	Nominal change in market value of stock from prior date close to current price.
Percent Change	Percent change in market value.
Percent of Total	Percent this stock represents of all holdings in portfolio.

- 3. To view the Gain/Loss report of another portfolio, tap the pick list and make a selection. Tap **Go**.
- 4. To view a report other than Gain/Loss, tap the Portfolios' View pick list to view the options.



5. To view the activity on your cash holdings, select Cash Hldng and tap Go.



Label Description

Market Value Nominal value.

Percent of Percent of entire portfolio.

6. To view your exposure by industry, select Ind. Exp and tap Go.



Label Description

Market Value of holdings in industry.

Percent of Total Percent of holdings in industry.

7. To view your exposure relative to P/E ratios, select P/E Exp and tap Go.



Label Description

Market Value Nominal value.

Percent of Percent of entire portfolio.

8. To view the activity on your Holdings, select Holdings and tap Go.



Label Description

Price

Current price per

share.

Change

Amount price changed since prior close.

Market Value

Total value of number of shares multiplied by current price.

Using Markets

1. Tap Markets on the Redwood Home menu or tap the Mrkts tab to view recent activity.



Label Description

Last Current level.

% Percent change between current level and previous day's close.

Volume Total number of shares traded that

day.

Using Quotes

1. Tap Quotes on the Redwood Home menu or tap the Quotes tab to view activity on specific companies.



2. Enter Symbol (e.g., BGEN) and tap Go to view a Summary.



Label Description

Last Current quote.

% Percent change between Last and previous day's closing quote.

Volume Total shares traded.

3. You can also check your Watch List by returning to the Quotes page. Tap the Watch List down arrow, tap Go and your pre-chosen stock(s) appears.

Note: To use this feature, you must create a Watch List with the stock(s) you want to track. Refer to "".



Using News

1. Tap News on the Redwood Home menu to view business news



- 2. Enter a ticker symbol (e.g., GTE) and adjust the Number of Headlines if necessary (the default is 5) and tap Go. The leading headlines are displayed. Scroll to read all the headlines.
- 3. Tap a specific headline to get the full-text news account. Scroll to read extended accounts.

Using Trade Simulation

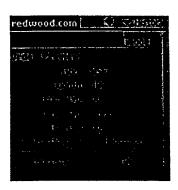
1. Tap **Trade Simulation** on the Redwood Home menu to experience a simulated trading session via your organizer.



- 2. Enter Ticker symbol and Quantity.
- 3. Tap the Transaction Type and Order Type pick lists to select your preferences.
- 4. Enter a Limit Price and make a selection by tapping the Time Limit pick list.
- 5. Select up to four portfolios from the pick list and enter allocation percentages.
- 6. Select the type of notification.

Note: Usually, your pager email address and/or cell phone number are entered when your user account is being set up. To change or add an address or number, contact Redwood Client Services at 1-888-2-Redwood.

7. Tap Preview Order to insure that you are satisfied with the specifications you selected.



Note: Tap Clear Order to refresh the screen.

8. Tap Commit to execute the order or tap Cancel to abort the process.

Using IS3™

IS3TM (Intelligent Similar Security Search) finds stocks related to a given stock ticker and returns a ranked list where the most similar stocks appear at the top of the list. You can select a "similarity view" based on Valuation, Balance Sheet Strength, Operating History, Price Performance, Growth, Profitability, Dividend Potential or Size. Table 1: Similarity Search Attributes describes the variables that are examined in generating the search.

TABLE 1: SIMILARITY SEARCH ATTRIBUTES

Select this View ... To examine these Variables Valuation Pr2SalesTTM Price to Sales - trailing 12 months PEExclXorTTM Price to Earnings (P/E) - trailing 12 months Pr2CashFITTM Price to Cash Flow - trailing 12 months CurRatio Current Ratio - most recent quarter **Balance Sheet** LTD2Equity Long Term Debt to Equity - most recent quarter Strength 1 PayoutRatio Payout Ratio - trailing 12 months TDbt2Equity Total Debt to Equity - most recent quarter Sales%ChgTTM Sales Percent Change, - trailing 12 months over trailing 12 months Operating History EPS%ChgTTM EPS Percent Change, - trailing 12 months over trailing 12 months Pr4W%Cha Price - 4 week percent change Price Performance Pr13W%Chg Price - 13 week percent change Pr26W%Chg Price - 26 week percent change Pr52W%Chg Price - 52 week percent change Sales%ChgPYQ Sales Percent Change, Most Recent Quarter vs. Quarter 1 Year Ago Growth Sales%ChgTTM Sales Percent Change, - trailing 12 months over trailing 12 months EPS%ChgPYQ EPS Percent Change, Most Recent Quarter vs. Quarter 1 Year Ago EPS%ChgTTM EPS Percent Change, - trailing 12 months over trailing 12 months OpMgn%TTM Operating Margin, - trailing 12 months Profitability NPMgn%TTM Net Profit Margin, - trailing 12 months ROE%TTM Return on Average Common Equity, - trailing 12 months ROI%TTM Return on Investment, - trailing 12 months ROA%TTM Return on Assets, - trailing 12 months **Dividend Potential** Yield Dividend Yield Div3YCGr% Dividend Growth Rate, 3 Years MktCap Market Capitalization SalesTTM Sales trailing 12 months Size

In the Redwood Manager for the Palm, only the first two variables are displayed. The complete display is available on the desktop version of the product.

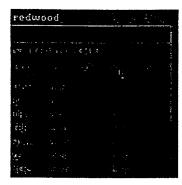
1. Tap **IS3** Prototype on the Redwood Home menu to find stocks similar to a ticker entry. The following screen is displayed.



- 2. Enter a ticker (e.g., CMVT).
- 3. Tap the pick list and select a Similarity View (e.g., Price Performance).
- 4. Tap Go. The companies that match your criteria in decreasing order of similarity appear in a table.
- 5. Tap the **Back Arrow** to bring up the ticker entry screen. Change the View to **Growth** by tapping on the pick list and making a selection. Tap **Go**. The companies most related to the ticker in terms of growth are displayed.
- 6. You can now tap the **History** list to review the Price Performance list and compare the result to the Growth list.



Price Performance



Growth

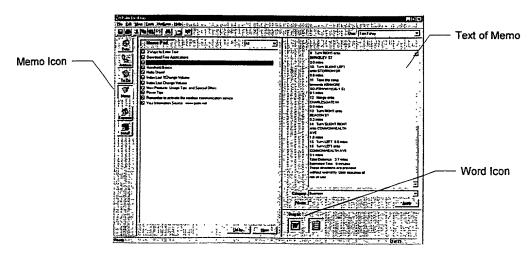
Saving and Sending Reports

You can use the Redwood Manager in conjunction with the capabilities of the Palm to maximize your effectiveness. Among the many ways of using your organizer, two useful features are saving reports for use with your desktop software and sending messages.

Saving a Redwood Manager report

Use the procedure below to save a report and port it into a MS Word file.

- 1. Open the Redwood Manager and log on.
- 2. Go to a function (e.g., Markets) and create a report. When the report has displayed, tap the Menu icon.
- 3. Tap Edit on the menu and select Copy Page. The organizer copies the page.
- 4. Open the Memo Pad and create a new record.
- 5. Bring up the Menu again and select Paste.
- 6. Tap **Done**. The organizer automatically saves the page.
- 7. Synchronize your organizer.
- 8. Open the Palm Desktop application on your desktop computer.
- 9. Click on the Memo icon.
- 10. Select the item you want from the list on the left side of the screen (the text appears on the right side).



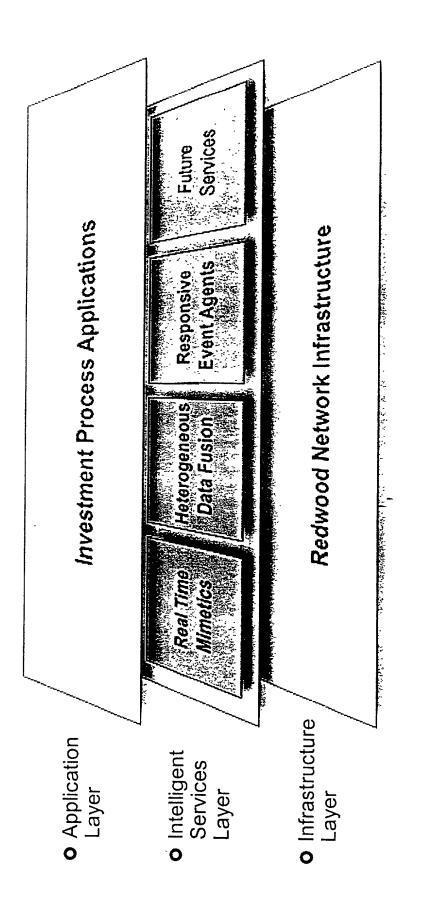
11. Drag the selected item to the **Drag To Word** icon. MS Word opens a document with the memo as content.

Note: You can also drag the item to the Clipboard icon and paste it into another application.

Sending a Redwood Manager Report using iMessenger

- 1. Open the Redwood Manager and log on.
- 2. Go to a function (e.g., Markets) and create a report. When the report has displayed, tap the **Menu** icon.
- 3. Tap Edit on the menu and select Copy Page. The organizer copies the page.
- 4. Open iMessenger and create a message by tapping New.
- 5. Fill in To and Subj fields.
- 6. Write a short message in the **Body** section.
- 7. Tap the Edit menu and then select Paste. The Portfolio Manager report appears in the Body.
- 8. Raise the antenna and tap the Check & Send button. The message is sent.

High-Level Technology Architecture



redwood ***

Redwoods Manager

O Simplify

track and act on intelligent, aggregated and contextual data across portfolios

O Respond

monitor information on and off the web via proprietary knowledge discovery technology

O Communicate

instantaneous interactions with sell-side brokers / analysts

O Relate

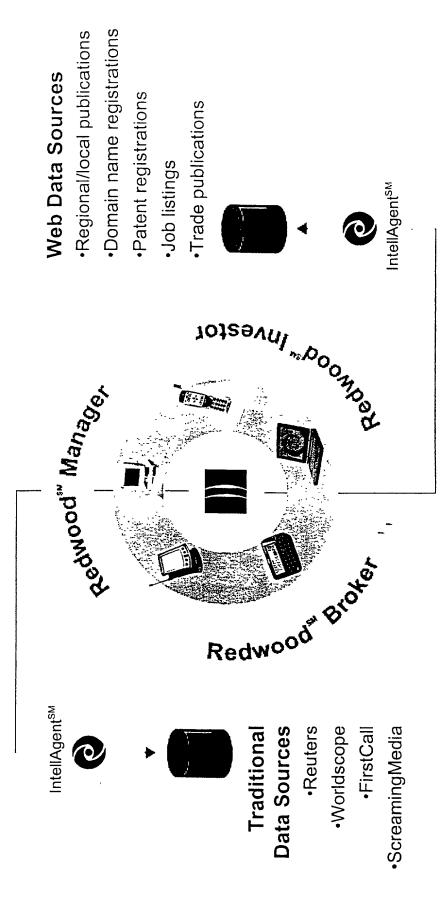
client relationship enhancement via preset and on-demand portfolio transparency and secure messaging

Acr Acr Bel Bel Bel SP	Real-time Gain / Loss	me 4% -3%	e Ticket	Buy ▽ <u>MSFT</u> Market Order	ss 10,00	Cancel	h List Exposures	Agent Message Center Instant Msg		Read Store
	Real-tim	Acme Belmont	Trade	Buy ∇ Marke	Shares	3]	Watch List	intellAgent Alert!	Timeaol.com registered!	

redwood **

The Redwoods Network

Intelligent, Personalized and Ubiquitous



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